

Blacksmiths Beach House

BOOKING TERMS & CONDITIONS

Payments for Accommodation

Minimum Non Refundable Deposit of 20% of total booking is required to confirm booking dates.

We accept Visa Card, MasterCard, Cash, Cheque, Money Order or you may pay Online using your Credit Card. 2% bank fee charge will apply to all credit card payments.

Payments made by Cheque or Money Order are to be made out to Blacksmiths Beach House.

All groups will be required to provide a credit card imprint or equivalent at check-in to be held as Bond.

The person registering at check-in must be at least 18 years of age.

To eliminate identity fraud, you may be asked to provide photo ID at check-in to ensure that your identity matches the booking identity if requested by booking agent.

CANCELLATION POLICY

Whilst we provide a Free Booking Service, there is a 10% cancellations fee on Confirmed bookings (where payment has been made) this is for Administration and Service Provider/Operator fees.

Late notifications of booking cancellations can incur fees up to a 100% of total booking amount.

We reserve the right to offer alternative accommodation of a similar standard in the case of the accommodation operator overbooking our property or for any reason beyond our control.

Cash or Cheque Payments: If for some unforeseen reason you must cancel a booking where you have already commenced your stay and a refund is due please note that you will receive this payment via a cheque from Blacksmiths Beach House. No monies will be refunded by the Blacksmiths Beach House if guest have been asked to leave premises by owner or managers due to bad behaviour.

We make every effort to ensure all information displayed on our site is accurate; however, as considerable information is accessed from our accommodation partners, we are unable to guarantee the accuracy of all information nor are we able to guarantee that the site is free of errors or faults. We reserve the right to change information displayed on our site (including these terms and conditions) at any time without notice to you.

We reserve the right to refuse accommodation to people under the influence of alcohol, drugs & some medications.

BOND

Bond required for all group booking by credit card swipe or cash.

HOUSE RULES

House guests not to cause or permit the premises to be used for any illegal purposes.

House guests not to cause or permit a nuisance or interference with the reasonable peace, comfort or privacy of neighbours & other house guests.

Quiet time after 10pm, for consideration of other house guests and neighbours.

Premises to be kept reasonably clean and tidy at all times.

Managers or owners notified as soon as any damage or breakages occur.

House guests are responsible for repair costs of any intentional and negligent damage cause to premises by themselves or their guests.

House fixture not to alter, renovate, add, change or remove unless permission from managers or owners.

Offensive or embarrassing language or behaviour must not be used in, around or at persons using common property.

On your departure, premises to be left in same condition as your arrival.

A cleaning fee will apply if not left clean on departure & taken from Bond.

Managers & Owners hold the right to immediately terminate your stay without any refund, if any of above house rules are broken.